

To Prevent Identity Theft

- ⇒ Guard your personal data, especially Social Security Number and driver's license number
- ⇒ Don't give out account numbers, passwords or other personal information on the phone or on a website unless you have placed the call or reached the website by looking up the number or web address yourself
- ⇒ Stay informed about email, phone, and mail scams
- ⇒ Mail bills at a drop box or post office
- ⇒ Memorize all PINs and passwords, or keep a list in a secure location—not your wallet
- ⇒ Make online purchases only from secure sites that display "https://" in their address and have a padlock icon on the bottom of the page
- ⇒ Get a free credit report every 12 months

Internet Resources

Federal Trade Commission
www.onguardonline.gov

Federal Bureau of Investigation
www.fbi.gov

MN Dept. of Commerce
www.commerce.state.mn.us

Privacy Rights Clearinghouse
www.privacyrights.org

USPS, FBI & IT Industry
www.lookstoogoodtobetrue.com

Hennepin County Attorney
www.hennepinattorney.org

Identity Theft



Edina Police Department

4801 W.50th St.
Edina, MN 55424
(952) 826-1610
www.cityofedina.com



4801 W. 50th St.
Edina, MN 5424
(952) 826-1610

If Identity Theft Happens to You...

- ⇒ **File** a police report.
- ⇒ **Contact any one** of the following credit reporting companies (they are required to contact the other two) and place a Fraud Alert on your credit report. The Alert will help prevent anyone from opening new credit card accounts in your name.

Equifax 1-888-766-0008
www.equifax.com

Experian 1-888-397-3742
www.experian.com

TransUnion 1-800-680-7289
www.tuc.com

- ⇒ **Request a copy** of your credit report and check it thoroughly for inquiries from companies you haven't contacted, accounts you didn't open, and/or charges you didn't make.
- ⇒ **Contact all creditors** and financial institutions, close accounts that may have been compromised and always follow up with a letter restating your request.

- ⇒ **File** a complaint with the

Federal Trade Commission
1-877-438-4338
www.consumer.gov/idtheft

You may need to complete an affidavit of ID theft, also available on the FTC website.

- ⇒ **Document** all conversations and actions you take.

If Your Social Security Card (or number) is Stolen...

You can get a duplicate card (or a new number under certain conditions) from

Social Security Administration
1-800-772-1213
www.socialsecurity.gov

If You've been Scammed by Mail...

Or if checks, new credit cards or any other mail has been diverted—

- ⇒ **File** a police report
- ⇒ **Contact** the

United States Postal Inspection Service
1-877-876-2455
www.usps.com/postalinspectors/fraud

If Your Driver's License is Stolen...

- ⇒ **Report** it to your local police
- ⇒ **Contact** the Driver and Vehicle Services
651-297-3298
www.dps.state.mn.us/dvs